

Beauty Concierge — Privacy Policy

Last updated: July 29, 2026

SBG & CO, doing business as Beauty Concierge Global ("we," "us," "our"), respects your privacy. This Privacy Policy explains what personal information we collect through beauty-concierge.ca (the "Site") and how we use it, in accordance with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA).

1. Information We Collect

- **Contact information** you provide directly (e.g. name, email, phone number) when reaching out, booking a Consultation, or purchasing a Digital Product.
- **Payment information** processed by our third-party payment provider, Stripe. We do not directly collect or store full credit card numbers.
- **Booking information** processed by our scheduling provider (Google Calendar) when you book a Consultation.
- **Usage data**, such as pages visited, collected automatically via standard website analytics tools.

2. How We Use Your Information

We use your information to:

- Deliver Digital Products and provide Consultations
- Communicate with you about orders, bookings, or inquiries
- Coordinate skincare orders between you and Oxygen Research Development Inc., where applicable
- Improve the Site and our services

3. Third-Party Services

We rely on trusted third-party providers to operate the Site and deliver services, including:

- **Stripe** — payment processing
- **Google Calendar** — consultation scheduling
- Our website hosting provider (a third-party static hosting service)

Each of these providers has its own privacy policy governing the data they process on our behalf. We encourage you to review them.

4. Skincare Order Facilitation

If you are a licensed provider requesting assistance with an order for Oxygen Biological™ or Bio Oxygenics™, we may share necessary contact and order details with **Oxygen Research**

Development Inc., the manufacturer, solely to facilitate that transaction. Payment is made directly to Oxygen Research Development Inc. We do not control, and are not responsible for, that company's use of your information thereafter.

5. Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy, or as required by law.

6. Your Rights

Under PIPEDA, you have the right to access, correct, or request deletion of your personal information held by us. To make a request, contact info@beauty-concierge.ca.

7. Security

We take reasonable steps to protect your information, but no method of transmission or storage is 100% secure.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last updated" date.

9. Contact

Questions about this Privacy Policy can be sent to info@beauty-concierge.ca.